LINK™
OWNER'S GUIDE

LINK™
A PET ST🐾P PRODUCT

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App Description & Download Instructions

The **Pet Stop LINK™** App by **Perimeter Technologies, Inc.** links your Smartphone with your Pet's Bluetooth enabled LINK Receiver.

Download the **Pet Stop LINK™** App by **Perimeter Technologies, Inc.** from your Smartphone's App Store by searching for "Pet Stop Link" on the App or Play stores.

Download on the **App Store**

GET IT ON **Google Play**

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LINK
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Registration

The first time you open the LINK™ App, you will need to "Create an Account".

Sign In Screen
🐾 Select "Create an Account" to begin

Register Screen
🐾 Select [I am a customer] to begin registering yourself with Link™
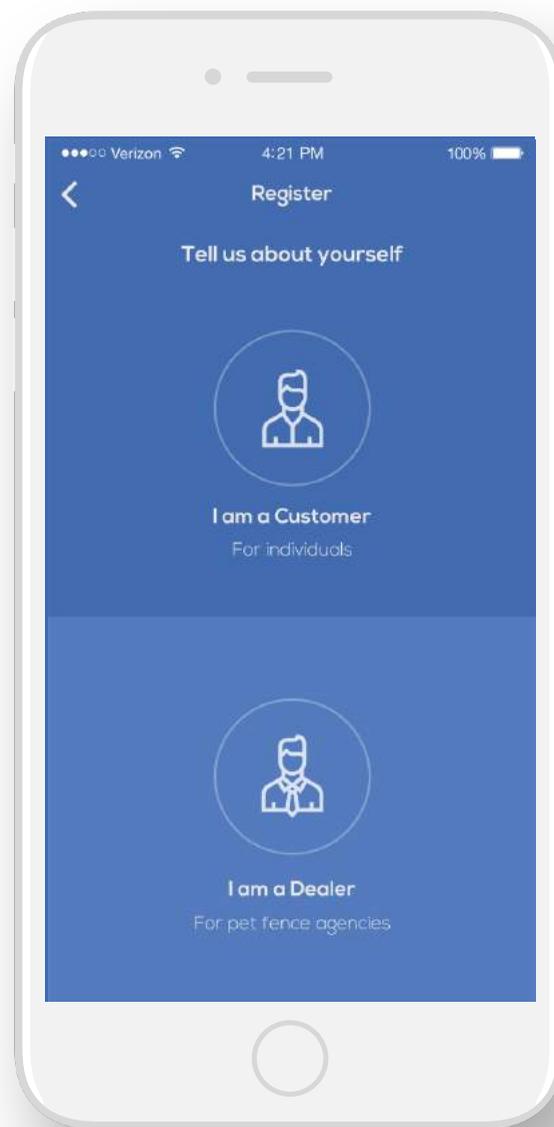
On the **Registration** Screen you will enter your personal contact information to register the LINK™ App in your name.

Add Photo (optional)
🐾 This feature will allow you to either upload or take a new photo
🐾 Tap PHOTO Icon to start
🐾 APP Window
🐾 Follow the on-screen prompts to select and crop your photo

Complete required fields by entering your home information for First Name, Last Names, Email, phone, address, city, state, and postal zip code.

Select a Password
🐾 Please advise password requirements - length, special characters, capitalization
   NOTE: ISSUES WITH SPECIAL CHARACTERS

Complete required fields for Phone, Address, City, Select your State from the Pop-Up Menu/Scroll, and ZIP Code

Select **[Next]**

Welcome Screen:

You will be paired with your local Pet Stop dealer based on the zip code you entered. If the displayed dealer is not who installed your Pet Stop system, please ask their "dealer ID" from them and enter that instead.
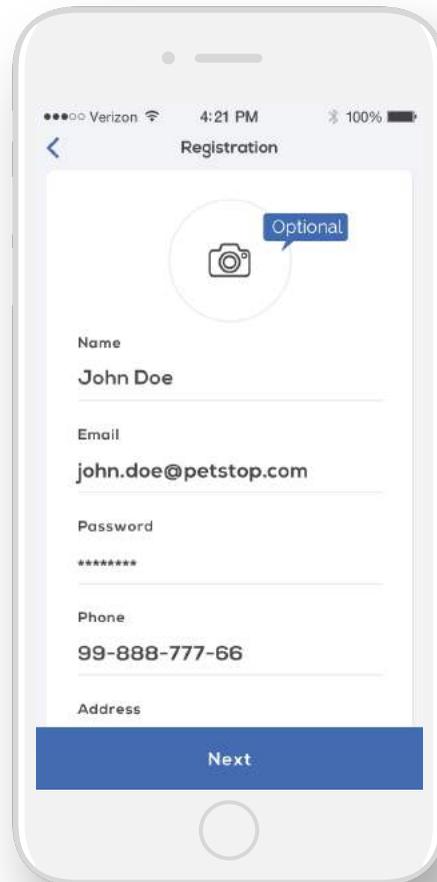
Note: This information is also available in the app if you need it later. You may edit your personal information at any later time.

Select [Continue]

Signing In

Link™ will automatically sign you into the App upon opening unless you sign in form another device. If you need to sign back into the Link™ App, refer to the initial instructions.

Sign In Screen:
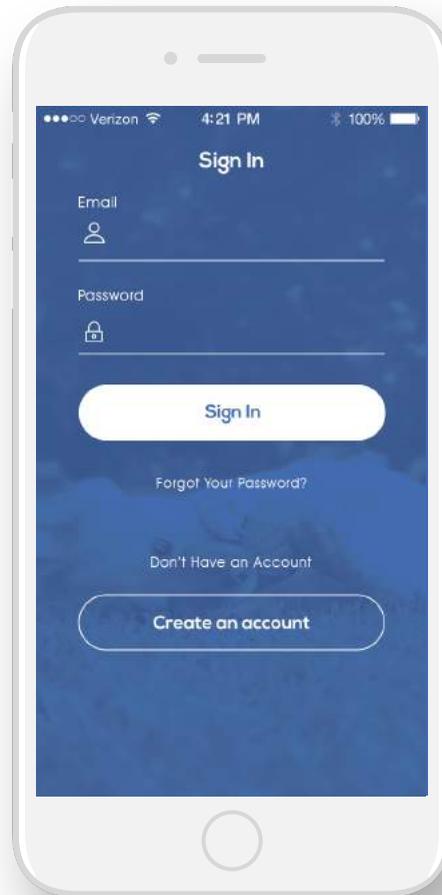
🐾 Open the LINK™ App on your phone

🐾 On the "Sign In" screen enter the Email and Password you entered when you first registered the LINK™ App

🐾 Select the **[Sign In]** button.

Dashboard

1. Connect to Receiver

🐾 From the LINK™ Dashboard in the upper right hand part of the screen select [Connect] If Bluetooth is not enabled on your phone, LINK™ will prompt you to Allow it to turn Bluetooth on for you. Note: You can not connect to a Link™ receiver without a Bluetooth connection.

🐾 Once Bluetooth is enabled, Link™ will search for all nearby LINK™ receivers. NOTE: The receiver you are attempting to connect with should be within 30 feet of your phone during setup.

🐾 When a receiver is found it will be displayed on the screen If there are multiple receivers they will all be shown on the screen

🐾 Tap the receiver you want to connect to The first time you connect with a receiver you will be required to set its Bluetooth PIN, Enter your desired 4-digit PIN. This will be required for other users to connect to this receiver so select a PIN that is not security sensitive on the pop up window. Note: It is strongly encouraged that you use the last four digits of the Link™ serial number as your PIN.
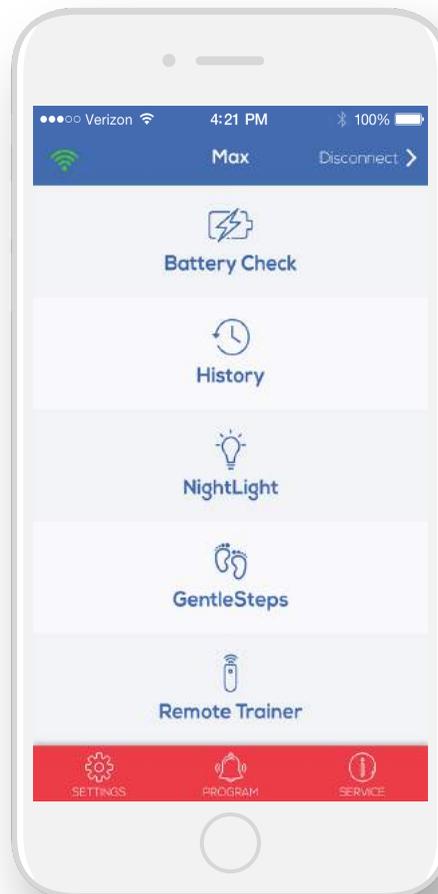
Once connected to your selected receiver the screen will return to the LINK™ Dashboard.

2. Disconnect From Receiver

If you do not manually disconnect from the receiver, the LINK™ App will disconnect automatically after 10 minutes of inactivity, when you close the App, or anytime your Link™ receiver is so far away that it loses connection with your smartphone.

🐾 If you want to disconnect the link immediately from the LINK™ home screen select [Disconnect]

🐾 Select the [X Disconnect button] when it appears

🐾 Select the [Back] icon in the top left to return to the Dashboard.

3. Battery Check
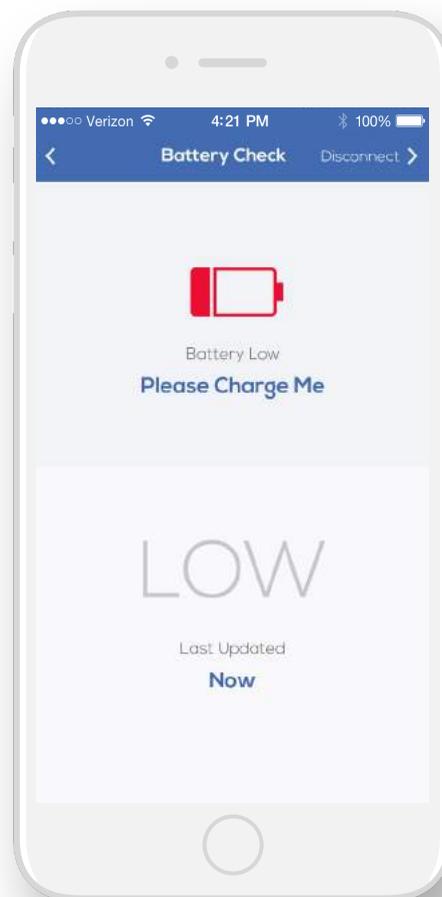
Periodically the receiver battery will require charging in the charging station. When the receiver needs immediate charging it Beeps.

To check the current charge level of the battery

🐾 Select [Battery Check] from the Dashboard
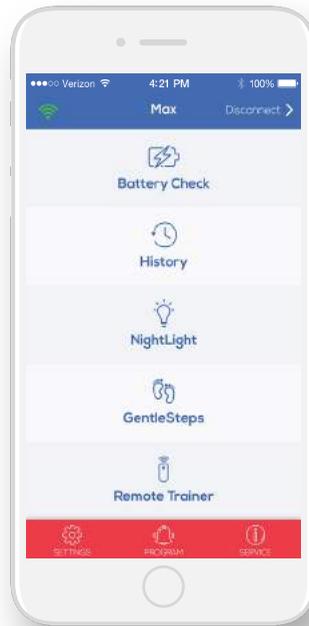
🐾 The current battery charge level will be shown

[Good Charge Screen] [Medium Charge Screen] [Charge needed screen]
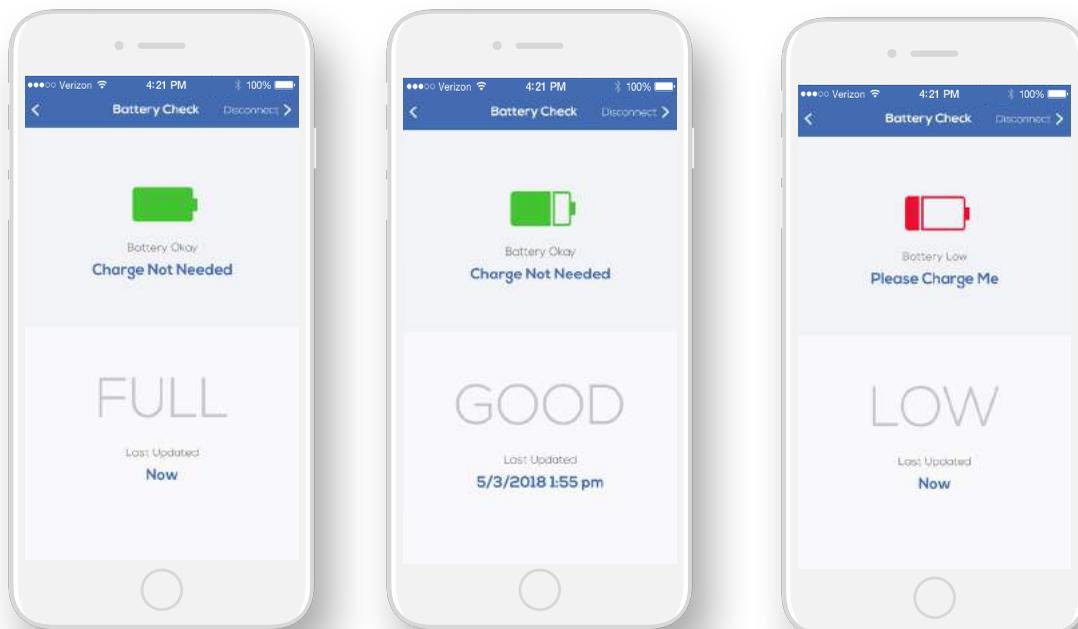
How many levels are there?

🐾 Select the [Back] icon in the top left to return to the Dashboard.

4. History

The LINK™ App maintains a history of challenge frequencies to the system. Challenges are either corrective events or warning events. The purpose of this feature is to notify you if your pet is testing the system.

While the first seven (7) days information on your dog's behavior is stored, no notifications are sent as it is assumed the pet is in training. After seven (7) days Link™ will report the number of challenges your dog has given to the fence, and if the number of challenges requires a setting change, Link™ will be notify you to contact your local Dealer for advice and a possible programming change.

This information is available for you to view at any time after the first seven (7) days, but not before 7 days.

🐾 From the LINK™ Dashboard select **[History]**   🐾 The Correction History Screen shows
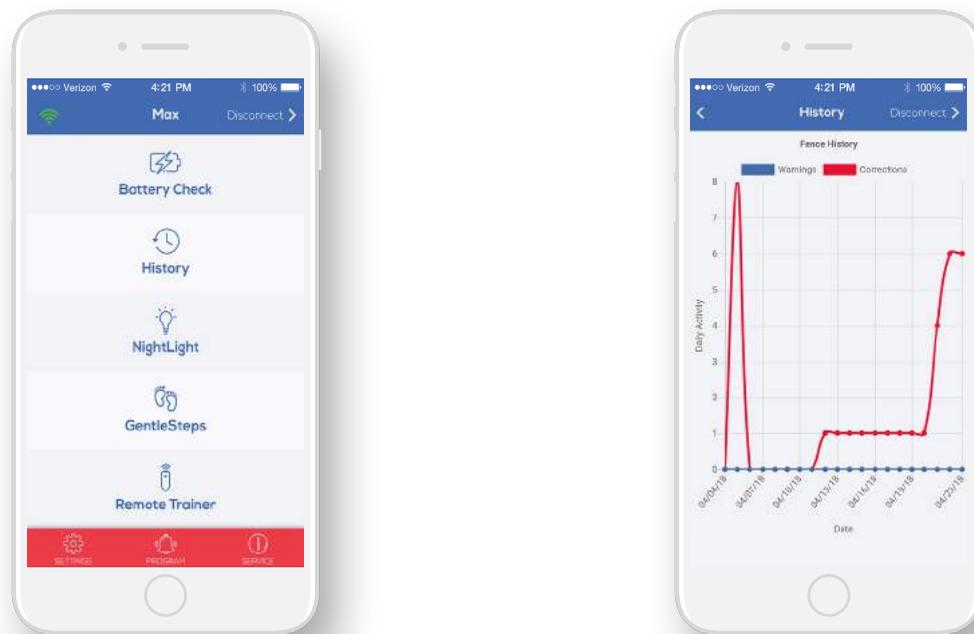
How many "Warning Tones" have been given to your pet in the past 24 hours
How many "Shocks" have been given to your pet in the past 24 hours

Select the **[Back]** icon in the top left to return to the Dashboard

5. NightLight

Your LINK™ receiver has an LED light that you can activate from the LINK™ Dashboard. It is useful for locating your pet outdoors at night. To turn the flashing light on or off:
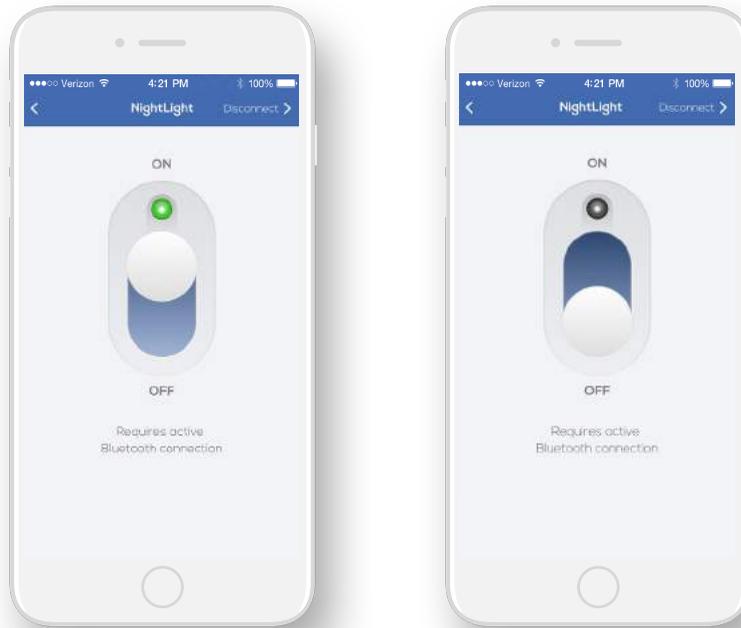
- From the LINK™ Dashboard select **[NightLight]**

- On the NightLight Control Screen:
  To turn the flashing LED NightLight on, use your finger to slide the switch up to the "On" setting.

Note: Answer this question: Does Night Light "Time Out"? How Long?

- To turn the flashing LED NightLight off, use your finger to slide the switch down to the "Off" setting

- Select the **[Back]** icon in the top left to return to the Dashboard.

6. GentleSteps

GentlestepsTM is a Pet Stop exclusive. It is used to provide a stress-free way to train your pet to his/her new system. Your Dealer will set the maximum level of correction and also instruct you on how and when to increment the correction level each day. Every pet is different and no one correction level is right for all pets. You will use GentleStepsTM to gradually reach a correction level that is most effective for your pet.

7. Remote Trainer

The LINK™ app allows you to manually interact with both the "Audible Warning", "Nick Shock" and "Hard Shock" and manually issue any of these actions. To use the Remote Trainer Function:

🐾 From the LINK™ Dashboard select [Remote Trainer]
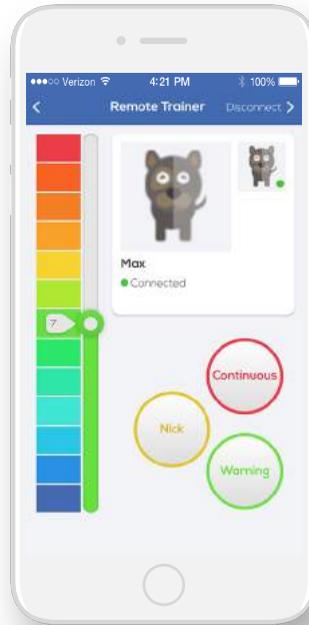
The Remote Trainer Screen will show which receiver you are currently connected to by showing you both the name and photo associated with that receiver

Audible Warning

🐾 To manually send and "Audible Warning" to the receiver select the "Warning" button andyour Link™ receiver will emit a warning tone emitted from the receiver

🐾 Once your Remote Training session is over select the [Back] icon in the top left to return to the Dashboard

Nick Shock

🐾 By default the Nick Shock is delivered at the lowest setting.

🐾 If you need to increase the strength of the Nick Shock use your finger to move the indicator up or down the Min/Max sliding scale

To send a Nick Shock to the receiver select the [Nick] button

🐾 The first time you use Nick feature in this Remote Trainer Session a pop up will be displayed asking you to confirm that you would like to send a Shock to the receiver:

If you do want to send a Nick Shock to the receiver select [OK]
If you do not want to send a Nick Shock to the receiver select [Cancel]

🐾 After you confirm that you do want to send a corrective Shock, press the [Nick] button again to deliver the Shock.

🐾 A unique Nick Shock audible tone will sound on the receiver to confirm the Shock has been delivered

🐾 Once your Remote Training session is over select the [Back] icon in the top left to return to the Dashboard

Correction

🐾 By default the "Shock" will be delivered at the lowest setting.

🐾 If you need to increase the strength of the Shock use your finger to move the indicator up or down the Min/Max sliding scale.

To send a repeated Shock to the receiver press and hold the [Shock] button.

🐾 The first time you use the Shock feature in this Remote Trainer Session you will be asked to confirm that you want to send a corrective Shock to the receiver

If you do want to send a repeated Shock to the receiver select [OK]
If you do not want to send a repeated Shock to the receiver press [Cancel]

🐾 After you confirm that you do want to send a corrective Shock, press the [Shock Hold] button again to deliver the Shock.

🐾 Holding the **[Shock Hold]** button will deliver a Shock every second until the button is released.

🐾 A unique Shock audible tone will sound on the receiver each time a Shock is delivered.

🐾 To stop the Shock, remove your finger from the **[Shock Hold]** button

🐾 Once your Remote Training session is over select the **[Back]** icon in the top left to return to the Dashboard.

Settings

The Settings icon at the bottom of the Dashboard leads to the Receiver Management and Account Management Features
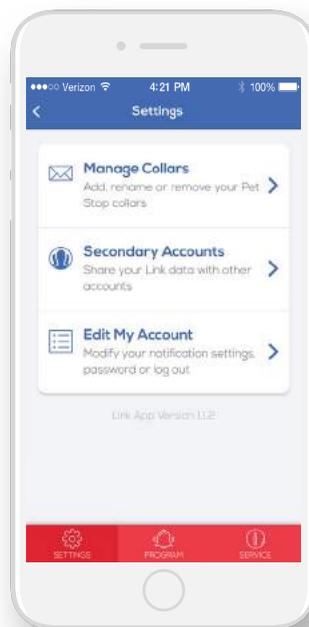
1. Manage Receiver

Rename, Change the PIN, Change the photo associated with or forget a receiver:

🐾 From the LINK™ Dashboard select **[Settings]**
🐾 Select **[Manage Receivers]** from the Settings Screen
🐾 The receiver(s) that LINK™ is "paired with" or "remembers" will be shown:

If no receiver is shown, or the receiver you want to manage is not shown, select [Add another receiver]
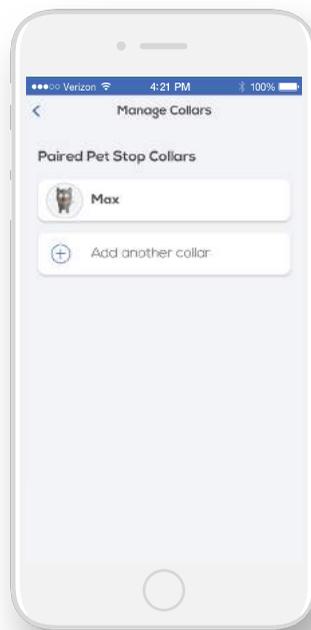
- LINK™will display all receivers currently within range
- Select the receiver you want to manage

If this is the first time you are connecting with this receiver you must enter the Bluetooth PIN (last 4 digits of the serial number) on the pop up window to gain access to the receiver

- If there are no receivers displayed then there are no receivers within Bluetooth range that are currently charged

Bring the desired charged receiver within range and select [Add another collar] then, select the collar you want to manage Bluetooth PIN on the pop up window to gain access to the receiver

- The Receiver Detail will be shown on the "Edit Receiver" Screen

To Add or Change the Pet Photo

🐾 This feature will allow you to either add or change your Pet's Photo by either upload or take a new photo

🐾 Long Press the PHOTO Icon to start

🐾 If you would like to take a new photo with your phone's camera, select "Take a new picture" from the "Update Receiver Image" pop up menu that is shown, then follow your phone's camera app procedures to take a new photo

🐾 If you would like to select an existing photo to use , select "Select an existing image" from the Update Receiver Image pop up menu that is shown, then follow your phone's Photo Gallery app procedures to select an existing photo:

Select the [Back] icon in the top left to return to the Manage Receiver Screen Select the [Back] icon in the top left to return to the Setting Screen Select the [Back] icon in the top left to return to the LINK™ Dashboard

Change Receiver Name

🐾 The current name associated with the receiver in the system is shown on the Name: line of the Edit Receiver Screen
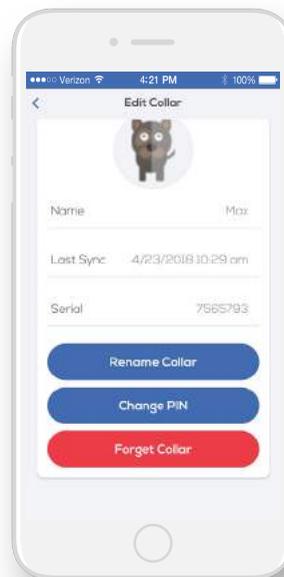
🐾 To change the name associated with the receiver select the **[Rename Receiver]** button on the Edit Receiver Screen

🐾 Enter the new name you would like to associate with the receiver in the pop up window
Select [OK] to change the name
Select [Cancel] to exit without changing the name

🐾 To change the name associated with the receiver select the **[Rename Receiver]** button on the Edit Receiver Screen
Select the [Back] icon in the top left to return to the Manage Receiver Screen Select the [Back] icon in the top left to return to the Setting Screen Select the [Back] icon in the top left to return to the LINK™ Dashboard

Change Receiver Bluetooth PIN

🐾 The first time your phone attempts to connect to a receiver you will be required to enter the Bluetooth PIN of the receiver, see page 8.

🐾 If you want to reset the Bluetooth PIN you can do so on the Edit Receiver Screen (warning note about losing the pin? How to recover, etc?), see page 8.

🐾 To change the Bluetooth PIN/the **[Change PIN]** button on the Edit Receiver Screen, see page 8.
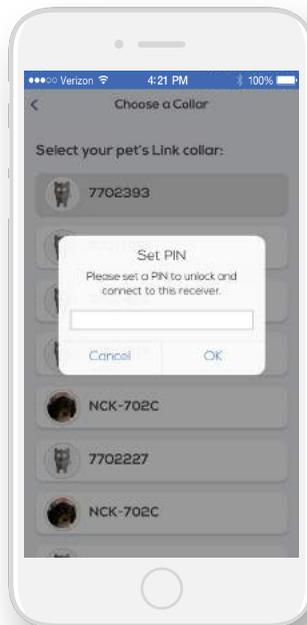
Enter new 4 digit PIN you wish to use on the pop up window (warning note about losing the pin? How to recover, etc?)

A confirmation pop up window will confirm that the New PIN has been set

Select [OK] to continue
To exit without setting a new PIN click [Cancel]
Select the [Back] icon in the top left to return to the Manage Receiver Screen
Select the [Back] icon in the top left to return to the Setting Screen
Select the [Back] icon in the top left to return to the LINK™ Dashboard

Forget Receiver

The Forget Receiver function will disassociate this receiver completely with the LINK™ App and your phone (including Bluetooth PIN).
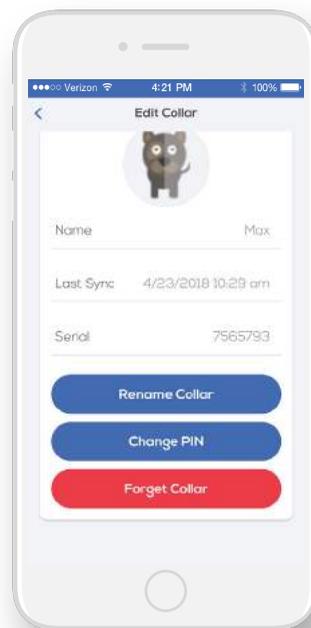
To completely disassociate the receiver from the phone and the LINK™ App select the [Forget Receiver] button from the Edit Receiver Screen
A confirmation pop up will be shown to confirm you want to proceed

If you want to forget the receiver in the phone and app select [OK]
If you want to cancel without forgetting the receiver select [Cancel]

🐾 You will be taken back to the Manager Receivers Screen and the receiver which you forgot will no longer be shown

Select the [Back] icon in the top left to return to the Setting Screen
Select the [Back] icon in the top left to return to the LINK™ Dashboard

2. Edit Account

🐾 Modify your Contact Photo, Name, Phone, Address, Update your Password or Logout:
From the LINK™ Dashboard select [Settings]
From the Settings Screen select [Edit Account]

Change Profile Photo
Add/Change Profile Photo

🐾 This feature will allow you to either upload or take a new photo

🐾 Tap [PHOTO] Icon to start

🐾 If you would like to take a new photo with your phone's camera, select [Take a new picture] from the Update Receiver Image pop up menu that is shown, then follow your phone's camera app procedures to take a new photo

🐾 If you would to select an existing photo to use , select [Select an existing image] from the Update Receiver Image pop up menu that is shown, then follow your phone's Photo Gallery app procedures to select an existing photo
Select the [Back] icon in the top left to return to the Manage Receiver Screen
Select the [Back] icon in the top left to return to the Setting Screen
Select the [Back] icon in the top left to return to the LINK™ Dashboard

Change Contact Information

To change any of your contact information

🐾 Enter the correct information in the **[First Name] [Last Name] [Phone] [Address] [City] [State] [ZIP Code]** fields

🐾 Enter your current password in the **[Current Password]** field.

🐾 Select **[Save Changes]**

🐾 You will receive a confirmation pop up stating that contact info has been updated
Select the [Back] icon in the top left to return to the Setting Screen
Select the [Back] icon in the top left to return to the LINK™ Dashboard

Update Password

To Update your password

🐾 Enter your Current Password in the **[Current Password]** Field

🐾 Enter your New Password in the **[New Password]** Field

🐾 Select **[Save Changes]**

🐾 You will receive a confirmation pop up stating that your password has been updated
Select the [Back] icon in the top left to return to the Setting Screen
Select the [Back] icon in the top left to return to the LINK™ Dashboard

Logout

To Log Out of the LINK™ App select the **[Log Out]** button.

3. Program Tab - For Changing Receiver Settings

LINK™ monitors your dog's activity and, if a setting change is required, your Dealer will send a programming change to you. This will appear as a notification that a change is available. To make the change, you'll need to first connect to the dog's receiver that requires the change and then tap the program icon in the LINK™ App. The icon is typically shadowed out unless a change is available. Once the change has been made you'll receive confirmation that the change was successful.

4. Service

You can send your Local Pet Stop dealer a message or call them directly from the Service Screen

🐾 To contact your Local Pet Stop dealer by msg or phone from the LINK™ Dashboard select [Service]
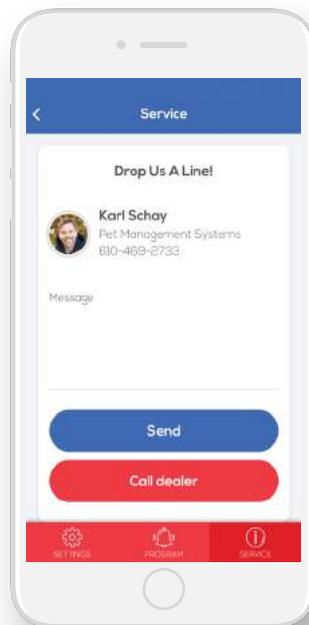
🐾 Your Dealer's main point of contact, company and phone number will be shown on the Service Screen

Send Message

🐾 To send a text message, touch anywhere in the entry field below the word "message'

🐾 Enter the text of the message you would like to send
Select the [Back] icon in the top left to return to the Setting Screen
Select the [Back] icon in the top left to return to the LINK™ Dashboard

Place Phone Call

🐾 To call your dealer using your phone select the **[Call dealer]** button and your phone's dialer will open

🐾 Place the call as normal
Select the [Back] icon in the top left to return to the LINK™ Dashboard.